## Investor Complaints data for the month ending- AUGUST '23

| Sr.<br>No | Received From           | Pending at<br>the end of<br>last month | Received | Resolved* | Total<br>Pending<br># | Pending<br>Complaints<br>> 3 months | Average<br>Resolution<br>Time ^(in days) |
|-----------|-------------------------|--|----------|-----------|-----------------------|-------------------------------------|--|
| 1         | Directly from Investors | -                                      | -        | -         | -                     | -                                   | -  |
| 2         | SEBI (SCORES)           | -                                      | -        | -         | -                     | -                                   | -  |
| 3         | Other Sources (if any)  | -                                      | -        | -         | -                     | -                                   | -  |
|           | Grand Total             | -                                      | -        | -         | -                     | -                                   | -  |

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month. ^ Average Resolution time is the sum-total of time taken to resolve each complaint in days, in the current month divided by total

number of complaints resolved in the current month.

## Trend of monthly disposal of complaints

| Sr. No. | Month       | Carried forward from<br>previous month | Received | Resolved* | Pending # |
|---------|-------------|--|----------|-----------|-----------|
| 1       | Apr '23     | -                                      | -        | -         | -         |
| 2       | May '23     | -                                      | -        | -         | -         |
| 3       | June '23    | -                                      | -        | -         | -         |
| 4       | July '23    | -                                      | -        | -         | -         |
| 5       | August '23  | -                                      | -        | -         | -         |
|         | Grand Total | -                                      | -        | -         | -         |

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

## Trend of annual disposal of complaints

| Sr. No. | Year        | Carried forward from<br>previous year | Received | Resolved* | Pending# |
|---------|-------------|---------------------------------------|----------|-----------|----------|
| 1       | 2018-19     | -                                     | -        | -         | -        |
| 2       | 2019-20     | -                                     | -        | -         | -        |
| 3       | 2020-21     | -                                     | -        | -         | -        |
| 4       | 2021-22     | -                                     | -        | -         | -        |
| 5       | 2022-23     | -                                     | 1        | 1         | -        |
|         | Grand Total | -                                     | 1        | 1         | -        |

\* Inclusive of complaints of previous months resolved in the current year.

# Inclusive of complaints pending as on the last day of the year.